

In This Issue

- ISO 9001:2015 Latest Update
- Do you like presents?
- Calling all Students!
- ASQ 411 Events
- International Conference on Quality Standards
- ASQ Certification Exam Information

Links

<http://www.asq-qmd.org>

Quality Management Division

<http://asq.org/audit>

Quality Audit Division

<http://asq.org/about-asq/who-we-are/history.html>

ASQ History

<http://www.asq411.org>

Local ASQ website

Contact Us:

ARTICLES for the Quarterly Connection

susan@gorveatteconsulting.com

REGISTRATION FOR EVENTS

sandralow@eastlink.ca

CERTIFICATION & EXAM QUESTIONS

Andrew.stout@pwc.ca

Workshop Ideas or Newsletter Feedback

Renee@icsconsulting.ca

ISO 9001:2015 Latest Update

Where are we in the revision process?

According to the latest news from "iso.org", the DIS has reached the Final Draft International Stage, by achieving a 90% approval vote. Now the ISO subcommittee revising the standard will go through all comments received in order to produce the final draft, which will then be put forward for another vote. Once approved, the standard can be published.

ISO 9001:2015 is on schedule to be published by the end of 2015.

Dr. Nigel Croft, Chair of the ISO subcommittee that is revising ISO 9001, explains what are the main changes and next steps in the revision.

"We are on the right track, and we are on schedule for publication," says Nigel Croft, Chair of the ISO subcommittee revising the standard. He adds, "The new version is very strongly based on three basic core concepts: that process approach which was very successful in the 2008 version of the standard superimposed on that system of processes is the plan-do-check act methodology, and a third core concept which is new in the 2015 version is risk based thinking, aiming at preventing undesirable outcomes."

For more information visit: www.iso.org

ASQ's Vision

By making quality a global priority, an organizational imperative, and a personal ethic, ASQ becomes the community for everyone who seeks quality concepts, technology, or tools to improve themselves and their world.

ASQ's Mission

To increase the use and impact of quality in response to the diverse needs of the world.

Do you like getting Presents?

Each month ASQ emails members with a new gift.

These monthly membership gifts can be e-books, tutorials, online articles and more.

So go ahead, check your email, log on to asq.org and get your free gift today!

Free stuff is great, and be sure to check out the rest of the website to look for conference announcements, ASQ TV and more. Make sure you get the most from your ASQ Membership!

Calling all Students!

ASQ has been working hard to encourage students to join with various programs and great offers including free conference attendance! There are many programs available for students to take advantage of, and with student membership only \$29.00 USD, joining is easy. If you know of a student who can benefit from membership, then just let them know. Go to asq.org to join or call ASQ Section 411 Chair, Susan Gorveatte at 902-434-9003 or email susan@gorveatteconsulting.com.

Access many of the benefits of Full membership at a significantly reduced rate. You must be a full-time student at an accredited university or college.

Do you have question?
We have Section Leaders
with answers!

ASQ Section 411 Executive/ Committee Chair Representatives:

Chair -Susan Gorveatte

Chair Elect -Vishal Bhardwaj

Treasurer- Vishal Bhardwaj

Secretary- Renee Byrne

Program Chair/Voice of the
Customer/Historian/Nominating Chair-
Sandra Low

Education/ Newsletter Chair – Renee
Byrne

Certification Chair-Andrew Stout

Membership Chair-Vernon Simms

Auditing Chair/ Website Chair - Ken
Sadler

Student Scholarships

WELCOME... You have embarked on an excellent opportunity to add value to your personal and professional lives. My name is **Stephanie Thompson** and I am the Quality Management Division's (QMD) **Vice Chair of Students**. I started my journey in ASQ as a Student Member, which has opened up so many doors and opportunities galore! While I was a student at Arizona State University, I found value in the resources and information from ASQ that contributed significantly to my research. The real Magic of Quality was unleashed before my very eyes during my first ASQ World Conference.

For those who are ready to experience the *Magic of Quality* for themselves... **QMD will pay for the conference registration fees of all QMD student members who attend WQCI and/or TCC conferences. See CONFERENCE SPONSORSHIP below**

For those who want assistance with travel arrangements, see **CREATIVE TEAM TRAVEL** below.

For those who aspire to be published and be eligible for a \$500 scholarship by being published in a QMD journal or newsletter, see **PUBLICATION SCHOLARSHIP**

For those who want to participate in mentorship, see **QMD MENTORSHIP PROGRAM** below

**“All that is valuable in human society depends upon the opportunity for development accorded the individual”
~ Albert Einstein**

As we strive to meet the needs and serve our student members, we value your **feedback and ideas to further support both students and faculty**. We want to learn about you and your view on how we can help to facilitate knowledge transfer and personal and professional development for the future of quality.

ASQ Apparel

Order your own items.

A number of new items have been added to the ASQ Store (asq.org).

Take a look at all of the new accessories we've added for your iPhone and iPad. Through our partner, Café Press, you can order items online. Café Press does all of the printing, shipping, and customer support. Any questions regarding your order can be directed to Café Press Customer Service at 1-877-809-1659 or 1-510-877-1579

CALL TO ACTION... Now is your **opportunity** to be a *Quality Connection* and catalyst for **Next Generation. Quality Connections:**

1. All members:
 - a. Share the information with students in your communities, family, and friends.
 - b. Share ideas that you have to collaborate
2. Provide feedback and Voice of the Customer by completing survey below
 - a. Student <https://www.surveymonkey.com/s/M3M8GYM>
 - b. Faculty <https://www.surveymonkey.com/s/MPPKT3X>
 - c. Section leaders
<https://www.surveymonkey.com/s/MZHVTR7>
3. Students:
 - a. Get involved in student projects with QMD
 - i. Connecting student branches and student members
 - ii. Training modules
 - iii. Student Branch Toolkit
 - iv. Join the leadership team as a deputy
 - v. Share your innovative ideas

Comments, questions, concerns, and ideas please contact Stephanie Thompson, QMD VC Students

NextGenQualityConnection@gmail.com

(480) 648-7643

Please, make today the best day ever!

“Today knowledge has power. It controls access to opportunity and advancement”

~ Peter Drucker

CONFERENCE SPONSORSHIP

The World Conference on Quality and Continuous Improvement (WQCI) will be in Nashville, TN from May 4-6. The Technical Communities Council (TCC) conference will be in Orlando, FL in October. To register for WQCI:

1. Register as a student member for the reduced rate of \$95. <http://asq.org/wcqi/>
 2. After you register, send an email to nextgenqualityconnection@gmail.com and let us know you will be attending.
 3. At the conference, stop by the QMD booth to introduce yourself to the team and sign the student list.
 4. **QMD will reimburse your student registration fee of \$95 in full**
-

CREATIVE TEAM TRAVEL

We value the diversity our student members add to the voice of quality and are willing to consider assisting with **creative team travel** such as taking a road trip to experience first-hand the *Magic of Quality* with a group of students from your community. Creative ideas are welcome on how to facilitate student attendance and establish *Quality Connections*. For more information, email nextgenqualityconnection@gmail.com.

PUBLICATION SCHOLARSHIP

The opportunity you've been waiting for to be **published** is here! QMD is offering a **scholarship of \$500** to each student who writes and submits an article that is accepted for publication in QMD's Forum or eblast. This opportunity is extended to faculty in the form of a **\$500 honorarium**. The **Quality Management Forum** is a *peer-reviewed* journal that is published quarterly and viewed by 40,000 quality professionals. The **eblast** is a monthly newsletter which goes out to all QMD members globally. Please see **How To Get**

ASQ 411 Events

Past Events

In May, ASQ Section 411 members were treated to a tour of Acadian Maple Products. Complete with homemade pancakes and sausages smothered in your choice of maple syrup, blueberry syrup, haskap maple syrup, or all the above.

Future Events

Stay tuned for our fall newsletter where we will announce planned manufacturing facility tours.

Published: <http://www.asq-qmd.org/how-to-get-published>.

QMD MENTORSHIP PROGRAM

The students of today are the quality leaders of tomorrow. We believe that it is imperative to support the next generation of quality leaders on such a transformational journey. We have subject matter experts eager to serve as **mentors**/*Quality Connections* to share knowledge and support students. The mentoring process is time based and subject focused. If you are interested in embracing the opportunity to be a mentor or mentee do not hesitate to let us know by sending an email to nextgenqualityconnection@gmail.com.

International Conference on Quality Standards

November 9-10, 2015, Indianapolis, IN

- Gain insight into ISO directives
- Enhance customer experience through standards implementation
- Understand how standards can improve business outcomes
- Support quality and customer satisfaction through standards adoption
- Demonstrate savings through standards certification
- Learn about similarities among the revised standards
- Learn what is necessary to certify to the revised standards
- Broaden your network of standards-knowledgeable professionals
- Learn how to integrate multiple standards into one standards management system

Register before Oct 2 for Early Bird Pricing at

ASQ Certification Exam Information

Exams are typically held the
First Saturday of March, June,
October and December

Each exam is only offered
twice per year, check the
ASQ site for which exams are
on which date.

<http://asq.org/cert/dates>

Exam Location:

Pratt & Whitney Canada
189 Pratt & Whitney Drive,
Aerotech Park, Near the
Standfield International Airport

To write an exam, you must register
(<http://asq.org/cert/certifications>)
and pay applicable fees by the
application deadline, see link above.

CONGRATULATIONS TO THOSE RECENTLY CERTIFIED!

One person wrote the Six Sigma Green Belt exam
on June 6th

Next exam date is Saturday, October 3rd.

The Value of an ASQ Certification

ASQ certification is a formal recognition by ASQ that an individual has demonstrated a proficiency within, and comprehension of, a specific body of knowledge. Nearly 180,000 certifications have been issued to dedicated professionals worldwide.

ASQ offers 17 certifications. We receive many questions regarding a “career track” for certification – which certifications lead to another and help with professional growth. **This is purely an individual choice, based on you unique career path and goals.** Invest in your career and your future with an ASQ certification. Gain an advantage over your competition and increase your potential for a higher salary.

Next exam date is Saturday, October 3rd.

For more information go to ASQ.org, ASQ411.org or contact Andrew Stout, Certification Chair.

Customer Feedback!

You spoke and we are listening.

The 2014 Member Survey identified some areas our membership could improve on. Such as, more workshops, more new member involvement, host local industry SME's for local sharing of best practices, and a better newsletter.

We would like to hear more!

Please Contact a Section Leader listed here with your suggestions and ideas.

Renee Byrne for Workshop and Location ideas!

Andrew Stout for all your Certification Needs!

Sandra Low for Events / Tours that interest you!

We appreciate your suggestions!

ASQ Section 411 Section Leaders 2015

If you wish to be considered or nominated for any role on our Executive Board, or to simply participate on the board executive to help grow your Section, please let us know, contact Susan Gorveatte at 902-434-9003.

Chair – Susan Gorveatte

Chair Elect/ Treasurer – Vishal Bhardwaj

Secretary – Renee Byrne

Certification Chair - Andrew Stout

Membership Chair - Vernon Simms

Program Chair/ Voice of the Customer - Sandy Low

Audit Chair/ Website Chair - Ken Sadler

Education/ Newsletter Chair – Renee Byrne

Historian/ Nominating Chair – Sandy Low

Publicity Chair – vacant